

CUSTOMER SUCCESS

Industrial Solutions Engineer

United States – Remote – Full Time

Who We Are

Datanomix is the leader in real-time automated production monitoring for industrial manufacturers. Datanomix was founded in 2017 to help precision manufacturers optimize their production performance by providing out-of-the-box reports and workflows with **No Operator Input™** required. Based in New Hampshire, our core products include our flagship Production Monitoring system, along with Digital GEMBA Boards, and Condition Detection systems. We are proud to work with top-tier [partners](#) to deliver best-in-breed solutions to our [customers](#).

We're a rising start-up that is delighting industrial manufacturing customers with our turnkey Production Monitoring platform. Our customers are loyal, hard-working, and effusive about the impact of our product. We are led by start-up veterans, and have an affinity for gritty, entrepreneurial team members.

Role Overview:

Datanomix is seeking Industrial Solutions Engineers to assist in its next major growth and customer acquisition phase. As part of a focused team, you will be responsible for on-boarding and training customers into our solutions and advising on best practices to maximize their use and benefits from our platform.

Responsibilities Include:

- Understanding how our platform collects data and produces reports, and advising customers on best practices related to consuming reports, workflows and data for optimal usage and experience
- Advising customers on data collection best practices
- Assisting customers with installation procedures and associated troubleshooting
- Training customers in usage of product and role-modeling best practices

Requirements

- CNC programming knowledge on all major controller types
- Experience as an applications engineer on software and automation products related to manufacturing
- Excellent communication/presentation skills
- Great organizational and time-management skills
- Willingness to go on-site when required (~10-15% travel)

Education Level

- BS ME/IE with factory floor experience a major plus.

Join The Datanomix Team!

- Competitive pay and promotional opportunities
- Meaningful stock options in a venture backed start-up. We want you to grow with us!
- Generous comprehensive healthcare benefits, including medical, dental and vision, that are effective day one!
- A challenging, collaborative work culture that inspires innovation.
- Team building events and other career developmental opportunities.
- Unlimited PTO
- 401K

Interested in this exciting opportunity? We'd love to talk to you! Please send your resume to careers@datanomix.io